



# Ray-Pec School District

Health Services  
Program Review  
July 2017

*Purpose:*

*School Nurses exist to promote wellness in our schools, to respond to issues dealing with physical or emotional safety, and to have a positive impact on the learning of our students through health-related support.*



## Team Members

Early Childhood & Elementary		Secondary
Shull Early Learning Center	Jessica Johnson, LPN Bridle Ridge Elementary	East Middle School
Penny Scott, RN Creekmoor Elementary	Eagle Glen Elementary	Sandi McCann, RN South Middle School
Darlene Rexroad, RN Peculiar Elementary	Kristin Alford, LPN Raymore Elementary	Patty Dimarco, LPN Nicole Stanton, LPN High School
Shelley Hammontree, RN Stonegate Elementary	Darlene Rexroad, RN Peculiar Elementary	Sarah Sharp Hunt, CMT High School (1:1)
Jamie Bogner, RN Timber Creek Elementary		Jennifer Johnson, RN Nurse Supervisor



## School Nurse Functions

**The school nurse works with school administrators to provide an environment that promotes optimal wellness and safety for all students by:**

- Conducting health screenings
- Dispensing medication for acute or chronic illness
- Monitoring student immunizations
- Acting as a health care resource for faculty, parents and students
- Providing individual counseling and/or education for emotional and physical health
- Identifying and referring health problems for early diagnosis and treatment
- Providing health-related classroom instruction
- Serving as a liaison for parents and community health agencies



## Background Information

### HEALTH ROOM AVERAGES

Elementary schools - 47 children seen daily

Intermediate schools - 48 children seen daily

Middle School - 92 children seen daily

High School - 70 children seen daily

- 25 Diabetic students districtwide (2 newly diagnosed this year)
- 351 Students with food allergies (not all life threatening)
- 58 Students with Epi-pens available (in case of emergency)
- 670 Students with Asthma
- 65 Students with Seizure DO or history of seizures
- 82 Students receiving medications daily from their School Nurse



## Focused Efforts for 2017-2018

### ◆ Professional Development

- Concussion Management
- Cass County Health Dept. training
- Trauma Sensitive training

### ◆ Health Services Manual

- Procedures aligned with Board Policy
- Medication administration
- Substitute Nurse & Emergency information
- Stakeholder communication



## Program Goals & Results

Goal #1: By August 2016, the stakeholder satisfaction survey will show a score of 95% or above compared to the baseline survey in 2013 in the top two categories for each survey question.

(See survey results) Goal was met and we continue to strive for that satisfaction rate or better.

Goal #2: By August 2016, student attendance will improve by 0.5% or more in each building as compared to baseline year of 2014.

Attendance increased in 5 of the 11 schools. Only 2 schools met this goal with an increase of 0.5% or better; Stonegate Elementary had a 2.63% increase and Ray-Pec Academy had a 1.86% increase over the last year.

Goal #3: By August 2016, Health rooms will be staffed by a trained professional 95% of the time or better districtwide.

The buildings maintained a staffing rate of 95% or better with the except Shull and the Middle School. We were not able to maintain the nurse staff at MS this year. It was filled by Nurse Supervisor majority of the time between staff nurses.



# Survey Results

## Health Services Department (School Nurses)

Instructions: Please rate the Raymore-Peculiar Health Services Department (School Nurses) in the following areas.

	Year	A-4	B-3	C-2	D-1	F-0	N/A	COUNT	TOP TWO	TREND
Professional appearance of the Health Services Department Staff.	Spring 12	0	0	0	0	0	0	0	0	↑ 0.90%
	Spring 13	90	21	1	1	1	3	114	97.4%	
	Spring 14	117	185	5	1	0	12	308	98.1%	
	Spring 15	116	226	3	1	0	13	346	98.8%	
	Spring 16	144	223	5	1	0	22	373	98.4%	
	Spring 17	137	179	2	0	1	15	319	99.1%	
Professional behavior and courtesy of the Health Services Department Staff.	Spring 12	0	0	0	0	0	0	0	0	↑ 0.78%
	Spring 13	87	20	4	2	0	3	113	94.7%	
	Spring 14	144	154	9	1	0	12	308	96.8%	
	Spring 15	143	191	9	0	1	15	344	97.1%	
	Spring 16	176	188	11	0	0	21	375	97.1%	
	Spring 17	157	153	5	2	2	15	319	97.2%	
Customer service received from the Health Services Department Staff.	Spring 12	0	0	0	0	0	0	0	0	↑ 1.11%
	Spring 13	90	19	3	2	0	3	114	95.6%	
	Spring 14	147	148	10	1	0	15	306	96.4%	
	Spring 15	144	180	9	1	0	21	334	97.0%	
	Spring 16	178	177	9	0	0	32	364	97.5%	
	Spring 17	165	139	4	1	2	23	311	97.7%	
Quality of work performed by the Health Services Department Staff.	Spring 12	0	0	0	0	0	0	0	0	↑ 0.44%
	Spring 13	92	17	4	1	0	3	114	95.6%	
	Spring 14	138	154	9	2	0	17	303	96.4%	
	Spring 15	135	188	8	1	1	22	333	97.0%	
	Spring 16	173	176	13	0	0	34	362	96.4%	
	Spring 17	162	139	9	0	1	23	311	96.8%	
Timeliness and efficiency of service received from the Health Services Department Staff.	Spring 12	0	0	0	0	0	0	0	0	↑ 0.15%
	Spring 13	93	15	3	2	0	4	113	95.6%	
	Spring 14	137	158	7	0	0	19	302	97.7%	
	Spring 15	132	192	8	0	1	23	333	97.3%	
	Spring 16	170	182	10	0	0	34	362	97.2%	
	Spring 17	161	140	6	1	2	24	310	97.1%	
Communication regarding health related topics or issues.	Spring 12	0	0	0	0	0	0	0	0	↑ 0.79%
	Spring 13	84	21	6	2	0	4	113	92.9%	
	Spring 14	126	161	14	2	0	15	303	94.7%	
	Spring 15	126	191	13	1	0	26	331	95.8%	
	Spring 16	154	193	13	5	0	31	365	95.1%	
	Spring 17	143	148	10	2	2	26	305	95.4%	
Overall rating for the entire Health Services Department (School Nurses)	Spring 12	0	0	0	0	0	0	0	0	↑ 0.72%
	Spring 13	88	20	4	0	1	3	113	95.6%	
	Spring 14	141	158	9	0	0	13	308	97.1%	
	Spring 15	134	199	9	0	1	16	343	97.1%	
	Spring 16	168	193	10	0	0	25	371	97.3%	
	Spring 17	157	152	6	1	1	17	317	97.5%	

\*The trend percentage listed in column K is the current year compared to the average of the previous years from the top two categories only.

\*The 2014 and 2015 survey uses a 4, 3, 2, 1, 0 Scale as opposed to a letter grade from previous surveys.

\*The 2015 trend compares the fourth year to the average of the first three years.

\*The highlighted numbers represent the highest count per category.



## Goal Strategies

- Conducting proactive, educational activities to encourage student wellness and good hygiene habits.
- Coordinate efforts with PE and Health classes
- Lice treatment partnership
- Asthma & diabetes education
- Cass County Health Dept. training
- Trauma Sensitive Training



## Opportunities for Improvement

- Use feedback from 2016-17 Health Services survey
- Continue to identify strategies to attract and retain quality staff for each health room
- Maintain and improve Health Services procedures manual



# Scorecard

## Ray-Pec Program Scorecard: (Health Services)

				SCORING CRITERIA										
				Basic			Nearing Goal			Goal	Advanced			
	Measures	July 2015	July 2017	1	2	3	4	5	6	7	8	9	10	Raw Score
1	Staff Survey - Overall Rating	97.08%	97.47%	83.1%	85.1%	87.1%	89.1%	91.1%	93.1%	95.1%	95.4%	95.6%	95.9%	10
2	Health Room Staff Fill Rate	95%	95%	65%	70%	75%	80%	85%	90%	95%	96%	97%	98%	7
3	Student Attendance	95.06%	94.91%	94.3%	94.5%	94.8%	95.0%	95.3%	95.5%	95.8%	96.0%	96.3%	96.5%	3
<b>TOTAL SCORE</b>				1	2	3	4	5	6	7	8	9	10	6.67



## Q & A



**“Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest accomplishment, or the smallest act of caring, all of which have the potential to turn a life around.”**

Leo Buscalgia